



900 N. WEST BYPASS • SPRINGFIELD, MISSOURI 65802 • (417) 831-4074

October 26, 2010

To whom it may concern:

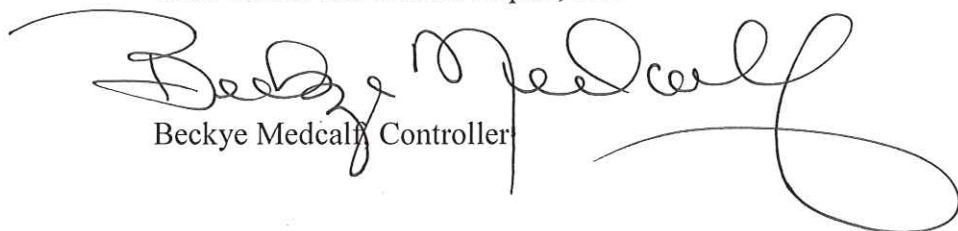
In July of 2006, Trux Trailer and Tractor Repair, Inc. moved our telephone and data service from a large American telephone company to Nuvox. The reasons for this move were many. However, the largest concern for me was the hold time it took on the telephone to get assistance when I needed it and the fact that I could not understand the people I had to talk with in order to solve my problems with our system, and the problems were many, especially on the DSL line side.

One day, when I was most disturbed a gentleman walked thru our door from Nuvox. I listened to his sales pitch and after checking their references, I became convinced that these people were the answer to my prayers. They were!

Since Nuvox became our carrier (later Windstream purchased Nuvox) we had had very little, if any problems. The people with their company handle our problems immediately. A very nice side to this transfer was also the fact that our bill was about \$400.00 cheaper a month than the large American telephone company. This year we have had a visit from our Rep giving us further financial incentives.

I would recommend Windstream to anyone wanting to save money or time involved with problems with their telephone system. I simply won't talk with anyone else due to the cost factor and the assistance from their customer service departments.

Trux Trailer and Tractor Repair, Inc.

A handwritten signature in black ink, appearing to read "Becky Medcalf", with a large, decorative flourish extending to the right.

Becky Medcalf, Controller