



**SIMCLAR**

*Delivering Product Solutions From Concept To Reality*

Our history with Windstream goes back to the days when we were part of Northrop Grumman and they were called Nuvox. Though they offered great service for Northrup, when we were sold to Simclar, we had to move to a new location and bid new service. Nuvox provided not only the best price, but the best service offerings. During the installation, customer service was attentive, suggesting ideas we had not even considered that gave our medium-sized company, a large enterprise appearance.

Since the install in 2007, we have had very few service interruptions and when there have been issues, we've received prompt attention. We especially appreciated the help received this year when we needed to get some reduction in cost, since our business had declined due to changes in the economy. The account manager worked diligently and promptly to help us reach our goals. Overall, any of the staff we have dealt with, from installers to phone and customer service support, have been professional and very pleasant. As our relationship stands today, we could not think of a single reason why we would not recommend Windstream to any potential customer.

Jeff Maggard

Simclar Corporate IT Manager