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Springfield MO 65807  
417-887-2225

October 21, 2010

Windstream Pathfinder Program

Rick's Automotive, Inc. has been using Windstream Communications formally "Nuvox" for several years dating back to 2004 and we have been very pleased with their company. Their customer service is outstanding and they are very efficient and friendly when helping us if we come across a situation or issue that we need handled in a timely manner. We appreciate all of their hard work and dedication throughout the years..

Sincerely,

A handwritten signature in cursive script that reads "Rick Hughlett". The signature is written in dark ink and is positioned above the typed name.

Rick Hughlett, President  
Rick's Automotive, Inc.