



We Set The Standard Of Excellence For Home Care

November 15, 2010

Subject: Letter of Recommendation

To Whom It May Concern:

Oxford HealthCare has been partnering with Windstream for the past seven years. Our company began with Windstream in a limited capacity. In the succeeding years, Oxford has continued to add more lines and sites to our Windstream contract.

Oxford appreciates the reliability and uptime provided by Windstream. As a company, we have had very few outages, with the majority caused by other factors beyond the responsibility of our provider such as power outages and cable cuts.

Windstream customer service has always been very responsive and cooperative in helping to identify the source of the outages.

Oxford HealthCare is very pleased with the long-standing relationship that we have had with the Windstream team. They are a valuable and reliable partner, and a contributor to Oxford's continued success and growth.

Sincerely,

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