

Centrex Fact Sheet

Your business connections start here—Centrex Services

Centrex is an advanced, feature-rich voice solution which provides your business with a key system, or PBX-type environment, without the need for an onsite telephone system, which means you avoid up-front capital outlay for equipment and ongoing maintenance costs.

Every business has a unique set of business needs. Windstream Centrex is designed to meet your specific business communications needs in an equally unique way. Decide the capacity you want, the feature package your business needs, and Windstream takes care of the rest.

Details

With Windstream Centrex you'll get all the features of a complex, multi-line phone system without a large capital outlay for on-premise equipment. Windstream's Centrex service is a network-based solution designed to grow with your business. With hundreds of voice and data features you can customize a network that meets your business's unique requirements. Centrex lets you order and pay for additional capacity when you need it—critical for growing companies and those with seasonal or temporary demands. You can easily incorporate remote company locations, telecommuters, and even existing private networks into your Centrex system at any time, without the need for private trunks.

Ideal solution to:

- Simplify communications between locations with a single, unified telephone service. Centrex can tie multiple business locations together while making it appear to be a single location.
- Control costs by easily expanding or contracting the size of your service to meet your changing needs without having to replace your communications system.
- Have all the features of a complex on-premise system (PBX or Key) without the capital investment, maintenance costs or worries. Perfect for new businesses that don't have the capital to invest in a phone system.
- Keep your phone system current with fast-moving technology changes without the expense of maintenance and software upgrades.

Benefits for Your Business:

- **Manage Costs and Conserve Capital.** Use Centrex capabilities without installing a separate system on your premises, so a large, up-front investment in equipment is not required.
- **Grows with your business.** Windstream Centrex is a cost-effective voice system that grows with you. Easily add locations, lines, and features to your existing Centrex system based on your business needs. Or augment your current arrangement, even if it's CPE-based. Centrex system has virtually unlimited growth capabilities, so you can expand to build a complex system with virtually unlimited capacity and at multiple locations.
- **Flexible.** You have access to a wide variety of communication features, so you customize your telephone service to your unique business needs.
- **Focus on your business.** Centrex is flexible and reliable, so you can leave the day-to-day network management and maintenance to us and focus on your business.
- **Local support.** Local skilled representatives are always available to help you fine-tune your Centrex service to keep producing the business results you need.

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