



FEATURE GUIDE

Fax-to-Email Feature Guide

Windstream Fax-to-Email is a feature-rich anytime, anywhere online fax solution that allows you to send and receive faxes from anywhere you have Internet access.

Toll-free fax number

You will have your own 800 number to relay to your customers and vendors so no long-distance charges for anyone.

Send and receive faxes by e-mail and Web

Eliminate having to go by the office only to send/receive a fax. You can send and check your faxes from any computer where you have access to a web browser or your email.

Delivery confirmation

Fax confirmations are emailed to you. No more walking back to the fax machine. to wait for confirmations.

Works with any fax machine

Send Internet faxes to any fax machine worldwide. Faxes sent to you land in your e-mail Inbox.

Always on. Always up.

Windstream Fax-to-Email provides no busy signals when receiving a fax, never runs out of paper, and automatically retries for failed sent faxes or busy signal with five-attempt auto resend feature.

Add a cover page

Choose from 3 cover page designs fully editable to add your company information.

Private and secure

Added security by allowing faxes to go straight to a designated email box that cannot be seen by unauthorized staff.

Fax file formats

File formats supported include Microsoft Word, Excel, Powerpoint and PDF files. Ability to download and save files.

Online fax storage

Don't worry about keeping and finding faxes. All of your faxes are stored on our system for 30 days for easy storage and retrieval of faxes. These faxes can be accessed via an intuitive online interface, so all you need is a web browser. Or save them on your hard-drive for as long as you choose.

Wireless access

Use your wireless PDA or cell phone to access your faxes anywhere.

Free online reporting

Real-time fax usage reports are available by logging into the online manager.

Customer support

Full-service assistance available 24/7 from our dedicated customer support team.



For additional information call 1-866-445-5879