

**Q. What types of hosting services does Windstream offer?**

A. Windstream offers a wide variety of hosting services for both small and large businesses, ranging from simple e-mail and domain hosting to large site hosting.

**Q. How are people supposed to find my Web site?**

A. There are literally millions of Web sites on the World Wide Web. That's what search engines are all about. Search engines allow people to search vast databases to locate information and Web sites specific to the search criteria. For Internet users to effectively find your Web site, we would suggest getting your site listed on search engines.

**Q. What are the different types of search engines?**

A. There are many different types of search engines on the Web. Some engines crawl through the Internet automatically indexing keywords. Some engines merely ask for your Web site address and automatically index your Web site, locating the keywords using their own software. Directories, on the other hand, like Yahoo!, manually categorize your site and place you in their directory.

**Q. How can I get my Web site listed on search engines?**

A. Not all search engines use the same method to accept your site. Common methods include:

- Keywords - Some search engines ask you to furnish keywords that describe your site. For instance, if your site is dedicated to the sale of antique radios, you would submit related keywords such as radio, antique, RCA, Crosley, collectibles, vintage and restoration.
- Meta tags - These are HTML tags that are hidden within the HTML text/code of your Web pages. These tags are not visible to the viewer, just some search engines.
- Automatic Indexing - Just provide the search engine with your URL, and they will do the rest.

**Q. How do I set up CGI Scripts?**

A. Many Web sites online today provide some level of interactivity. Through guest books, counters, feedback forms, shopping carts and other tools, visitors can submit information or receive instant feedback from your company. In order to ensure our clients receive the highest quality hosting services, we don't allow clients full access to the cgi-bin directory. The complexities of many of the CGI applications available today on the Web often cause problems when not used properly and may result in server downtime. If you have CGI applications that you've created for use on your Web site or if you have found applications on the Web that you would like to use on your Web site, please contact your Windstream sales representative and he/she can help facilitate getting the application approved and activated on the Web server.

**Q. Do you provide assistance in helping me design my Web site?**

A. We do provide Web design services as well as Web hosting services for individuals and businesses who would like to develop and manage their own Web site. Included with all Web hosting services are easy-to-use Web site creation tools you can use to create your own Web site.

